



2017 ANNUAL REPORT



**Holly Hill**  
Child & Family Solutions

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## WHO WE ARE

Holly Hill Child & Family Solutions has been creating brighter futures for the children of Northern Kentucky for over 133 years. From our past as an orphanage to our residential and community programs today, Holly Hill remains dedicated to building resilient children and families for a stronger Kentucky.

## OUR MISSION

Holly Hill strengthens the lives of children through its programs focused on the child.

## OUR VISION

Holly Hill embraces a changing service environment, meeting the present needs of children in our community and preparing to meet the needs of the children we have yet to serve.

## OUR VALUES

Respect, Integrity, Support, and Empowerment



### Holly Hill - California Location

9599 Summer Hill Road  
California, KY 41007  
859-635-0500  
859-635-0504 fax



### Holly Hill - Highland Heights Location

2816 Bluegrass Drive  
Highland Heights, KY 41076  
859-442-8500  
859-442-8555 fax

[www.hollyhill-ky.org](http://www.hollyhill-ky.org)

[info@hollyhill-ky.org](mailto:info@hollyhill-ky.org)





# ROOTED IN HOPE

Friends of Holly Hill,  
Thank you for supporting Holly Hill and for believing in the notion of creating brighter futures for the children of Northern Kentucky. From our past as an orphanage to our residential and community programs today, Holly Hill remains dedicated to building resilient kids and families for a stronger Kentucky.

We are happy to be doing the work that brings solutions families by transforming the lives of the children in our care. This past fiscal year we served more than 3,000 children and families. We couldn't do the work we do without our staff, Board, volunteers, donors and most importantly, the families and children who have done the work to achieve their goals.

We are always striving to be the best that we can and are continuously looking at new quality improvement ideas that would raise the bar of our programs even higher. We are committed to marking each interaction with our children and families with respect, integrity, support, and empowerment.

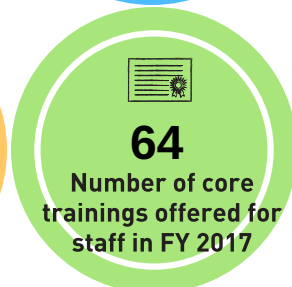
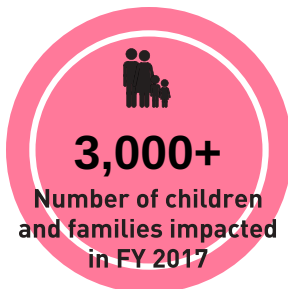
Now that children can receive our Community-Based Services at their schools, we can provide our children and families with more options for care. We are always looking nationally for programs that show great success to incorporate into our programs.

More children are being taken into the custody of the State of Kentucky, often due to heartbreaking family situations. We are committed to serving as many of those girls ages 11-17, as our capacity will allow, through our Residential Treatment program.

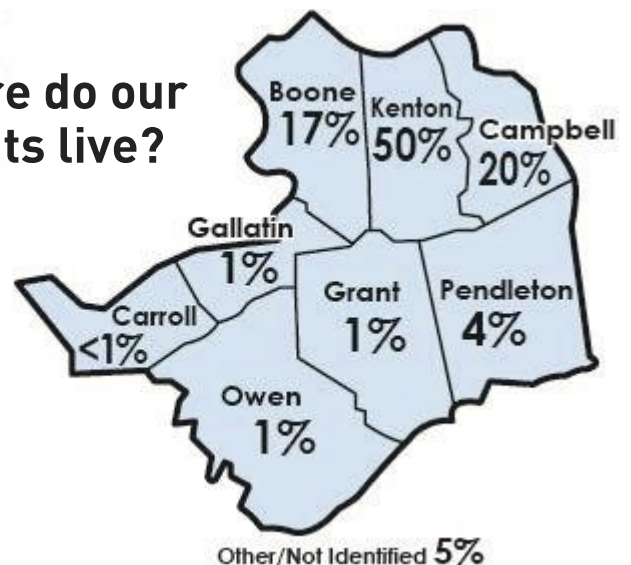
Once again, thank you! You are the reason we have been for the past 133 years, and always will be, rooted in hope.

Jonathan Adee  
Executive Director

Tom Hils  
Board Chair



## Where do our clients live?



# OUR PROGRAMS



## Residential Treatment

The Residential Treatment program provides therapeutic support for adolescent girls ages 11-17 with severe emotional and/or behavioral needs. Residents stay on campus for an average of 6-9 months where they receive intense therapy services in a highly structured environment and attend local public schools.

### **55 ADOLESCENT GIRLS WERE SERVED IN FISCAL 2017.**

100% OF RESIDENTS WERE PROMOTED TO THE NEXT GRADE LEVEL IN SCHOOL AND 97% COMPLETED THEIR TREATMENT IN 12 MONTHS OR LESS. 89% OF RESIDENTS SHOWED IMPROVEMENTS ON TARGETED BEHAVIORS AFTER COMPLETING 3 MONTHS OF TREATMENT.

## Therapy Services

Licensed Therapists conduct sessions with the client, their parents, and siblings in the home, at school, or our office to help improve the quality of life for everyone involved. Children in this program have severe emotional and/or behavioral issues and are at risk for being hospitalized or placed outside of their homes.

### **IMPACTED 324 CLIENTS IN FISCAL 2017, SERVING A TOTAL OF 1,313 CHILDREN AND FAMILIES.**

85% OF CLIENTS REMAINED STABLE AND EXPERIENCED NO OUT OF HOME PLACEMENT DISRUPTION DUE TO THEIR BEHAVIORS. 96% OF CLIENTS SURVEYED REPORT OVERALL FAVORABLE SATISFACTION WITH THERAPY SERVICES AND SAY THAT IT WAS HELPFUL TO THE CHILD AND FAMILY.

Emma came to Holly Hill after moving between various family members and receiving very little supervision. She was using drugs and alcohol which would often result in high risk situations including manipulation and exploitation by others. Emma struggled with the limits and structure of the Residential Treatment program, as well as with trusting that the staff would meet her needs and provide guidance and opportunities to grow. After several months of treatment, including group therapy, social skill development, life skills training and educational support, Emma learned how to keep herself safe and drug free. She transitioned to a foster home after completing the program and is now focused on completing high school and rebuilding family relationships.



# OUR PROGRAMS

## Case Management

This program serves children and youth, up to age 21, who have complex behavioral healthcare needs and are at risk of being removed from their homes. Case Managers coordinate services for the child that focus on stabilizing the home environment and preserving the family unit.

**IMPACTED 491 CLIENTS IN FISCAL 2017, SERVING A TOTAL OF 1,074 CHILDREN AND FAMILIES.**

89% OF CLIENTS DO NOT MOVE TO A MORE RESTRICTIVE SETTING UPON DISCHARGE. 71% OF CLIENTS REPORTED THEIR EXPERIENCE WITH HOLLY HILL WAS HELPFUL IN ADDRESSING THE NEEDS OF THE CLIENT AND THE FAMILY.

## Supervised Visitation

This program provides an opportunity for visiting parents/guardians to maintain contact with their children in a safe, neutral setting. Supervised Visitation can stabilize a family during a crisis and help reduce the risk of domestic violence and promote healthy parent/child interactions.

**442 CHILDREN AND FAMILIES WERE SERVED IN FISCAL 2017.**

92% OF FAMILIES SERVED IN FISCAL 2017 REPORTED THAT THEY FELT SAFE DURING THEIR VISITS. 90% OF THE REFERRALS TO OUR PROGRAM COME FROM THE COURT SYSTEM.

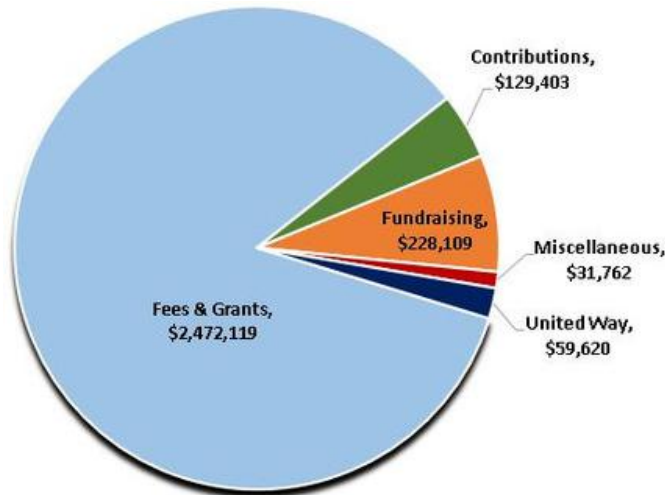
Marc and Steph are the guardians of their niece, Jessica. It was reported that Jessica and her sister, who was placed with a different relative, had been physically and sexually abused for several years by their adoptive parents. The abuse stopped when their adoptive mother died and their adoptive father was sent to prison. Marc and Steph contacted Holly Hill when they saw Jessica struggling with attachment, trust and emotional avoidance due to unprocessed trauma. Jessica started intensive in-home Therapy Services along with Case Management. Jessica built a strong bond with her therapist and was able to complete a trauma narrative, work through high-risk cycles, and process feelings associated with her anxiety and depression. With consistent weekly individual and family therapy sessions and the additional support of Case Management, Jessica was able to show consistent respect for her aunt and uncle and after a while, she attached to them. Jessica's grades improved dramatically, she made many new friends when she joined the youth group at her church and she is even involved in sports.



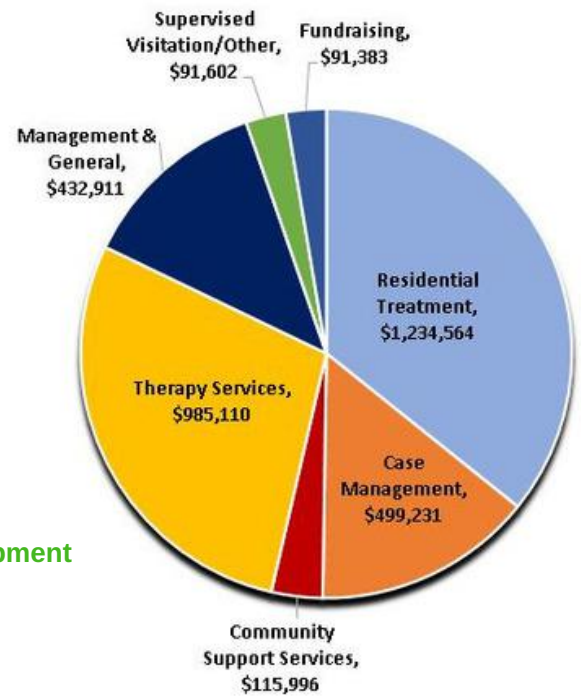
# 2017 FISCAL STATEMENT & OUTCOMES



## Operating Revenues



## Operating Expenses



**Net Assets: \$7,879,171**

\*includes buildings, land, investments and equipment

## NEWS

- In May 2017, Holly Hill hosted a Wellness Initiative for all employees. Activities included walking challenges, hydration challenges, wellness bingo and the opportunity to walk in the NAMI Walk to end the stigma of mental illness.
- Holly Hill's Supervised Visitation program is one of only two Supervised Visitation programs in all of Northern Kentucky.
- Case Management is expected to see 40% growth in the next fiscal year due to the need for group therapy in the communities and schools they serve.
- 100% of Residential Treatment program referrals came from the Department of Community-Based Serves in fiscal 2017.
- In February 2017, Holly Hill finished the Community Support Associate program. It provided one-on-one therapeutic mentoring to at-risk children, up to age 21. Before its end, this program served 14 children, serving a total of 29 children and families.
- Therapy Services provided 12,591 hours of therapy in fiscal 2017.

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