# 2018 Annual Report





Rooted in Hope.

# About Holly Hill...

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#### WHO WE ARE

Holly Hill Child & Family Solutions has been creating brighter futures for the children of Northern Kentucky for over 134 years. From our past as an orphanage to our residential and behavioral health services today, Holly Hill remains dedicated to building resilient children and families for a stronger Kentucky.

#### OUR MISSION

Holly Hill strengthens the lives of children through its programs focused on the child.

#### OUR VISION

Holly Hill embraces a changing service environment, meeting the present needs of children in our community and preparing to meet the needs of the children we have yet to serve.



#### Holly Hill -Residential Treatment

9599 Summer Hill Road California, KY 41007 859-635-0500 859-635-0504 fax



www.hollyhill-ky.org info@hollyhill-ky.org

### Holly Hill - Behavioral Health Services

2816 Bluegrass Drive Highland Heights, KY 41076 859-442-8500 859-442-8555 fax







# Rooted in Hope

### Dear Friends of Holly Hill Child & Family Solutions,

This is the time of year where we take a moment to evaluate our successes over the past year and identify areas for improvement and growth. Through key Board leadership and dedicated employees, we have much to celebrate. Stakeholders have been spending a great deal of time working on the future of Holly Hill Child & Family Solutions. The main focus has been to identify, broaden and expand services to meet the greater needs of our Northern Kentucky communities. Our youth have had numerous Adverse Childhood Experiences (ACEs), which have impacted their world perceptions, development, behaviors, and decision making processes.

In some ways, the upcoming year is a new beginning for us and with new leadership, it is very exciting. The Board -- with substantial input from our members -- has adopted a new business model for our Highland Heights office. This provides an increase of outpatient, intensive outpatient, in-home, case management, school-based mental and behavioral health services as well as substance abuse treatment. The changes will allow us to offer new services for those who have not been able to access services before and prepare us for changes that will impact our residential program next year. We also will continue to support and grow our supervised visitation program to assist our families in coping with domestic violence and other conflicts.

We have been creating brighter futures for children and families of Northern Kentucky for over 134 years drawing from an incredible commitment to our mission and values. We could not do our work without the great support of our community partners, supporters, sponsors, donors, and volunteers. With your ongoing support, we will continuously improve our quality of services and necessary expansion. I invite you to make a donation before the end of the year. Join us on social media sites, volunteer at an event, or come to visit us to learn of more opportunities. We value you, and welcome every chance to share more about the work that is carried out at Holly Hill Child & Family Solutions.

As a Behavioral Health Service Organization, we follow a vision to embrace the constantly changing environment in our region. We are excited that you are a stakeholder in this well-established work. Our history demonstrates total dedication to building resiliency for the children and families in our community. Foundational to that endeavor is to provide our services with respect and integrity. This ultimately leads to empowerment of those we serve and stronger communities as a result.

Again, thank you for your support. Holly Hill Child & Family Solutions is a better organization because of your generosity.

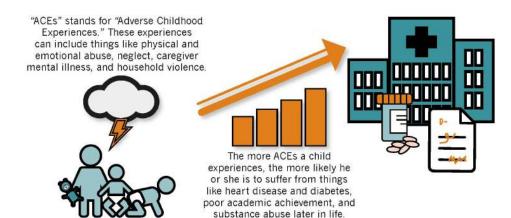
Connie J. Freking
Executive Director

Board Chair

Stephen Mann

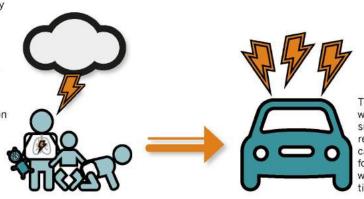
### WHAT ARE ACES?

### AND HOW DO THEY RELATE TO TOXIC STRESS?



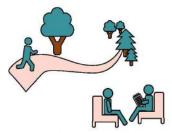
# TOXIC STRESS EXPLAINS HOW ACES "GET UNDER THE SKIN."

Experiencing many ACEs, as well as things like racism and community violence, without supportive adults, can cause what's known as toxic stress. This excessive activation of the stressresponse system can lead to longlasting wear-andtear on the body and brain.



The effect would be similar to revving a car engine for days or weeks at a time.

### WE CAN REDUCE THE EFFECTS OF ACES AND TOXIC STRESS.



For those who have experienced ACEs, there are a range of possible responses that can help, including therapeutic sessions with mental health professionals, meditation, physical exercise, spending time in nature, and many others.





Likewise, fostering strong, responsive relationships between children and their caregivers, and helping children and adults build core life skills, can help to buffer a child from the effects of toxic stress.

ACEs affect people at all income and social levels, and can have serious, costly impact across the lifespan.

No one who's experienced significant adversity (or many ACEs) is irreparably damaged,

though we need to acknowledge trauma's effects on their lives. By reducing families' sources of stress, providing children and adults with responsive relationships, and strengthening the core life skills we all need to adapt and thrive, we can prevent and counteract lasting harm.

Center on the Developing Child F HARVARD UNIVERSITY

### Residential Treatment

Angela came to Holly Hill earlier this year and stayed for four and a half months of participating in the Residential Treatment program. While in Holly Hill's care, her hope was to be discharged to her biological sister. Angela had a history of drug use and had been trafficked by her own mother at a young age. She had an extensive amount of trauma upon entering the Residential Treatment program. A month after she completed the program, she sent the Holly Hill staff an email that read:



"I just wanted to give you an update on all the awesome things going on in my life! I'm still in foster care, and I will be until I'm 18. A couple weeks after I got home, I got a job! I'm still working there, but will soon be working at Applebee's because they offered me my job back. I also got accepted into NKU!!!! I'm so happy and just wanted to tell everyone that helped me at Holly Hill."



55 adolescent girls were served in FY 2018 in the Residential Treatment Program



95% of residents attended 90% of school days after enrollment



93% of residents showed improvement on targeted behaviors after completing three months of treatment

Our Residential Treatment program at Holly Hill provides therapeutic support for adolescent girls ages 11-17 with severe emotional and/or behavioral needs. Residents, for those in the State's foster care system, stay on campus for an average of 6-9 months where residents receive intensive individual, group, and family therapy as well as involvement in educational and social activities. The most common diagnoses seen in the Fiscal 2018-time period are Depression, Post Traumatic Stress Disorder (PTSD), Attention Deficit Hyperactivity Disorder, and Oppositional Defiant Disorder.

# Therapy Services



Phillip had failing grades, poor social skills, and behavioral problems in the classroom as part of his Autism and ADHD diagnosis. He had difficulty getting along with others and had many in-school suspensions every month because of his aggressive behavior, often due to poor recognition of social cues. Phillip had above average intelligence, yet he struggled to keep up with assignments and was barely passing his classes. During the course of School-Based Therapy Services, Phillip was able to process his frustrations and communicate his feelings more openly with his mother.

His Case Manager helped his mom advocate for his needs in the school setting, and with a little added support from his teachers, Phillip's grades and organization began to improve. Phillip was better able to manage his emotions and outbursts with peers by using the coping skills he learned with the anger management and art therapy groups he attended. Phillip had less instances of fighting in school and his grades were A's and B's at the end of the school year.

Licensed therapists conduct sessions with the child, their parents/ guardians, and siblings in the home, at school, or our office to help improve the quality of life for everyone involved. Children in this program have severe emotional and/or behavioral challenges and are at risk of being hospitalized or placed outside of their homes. Common Diagnoses seen during this time frame include PTSD, Attention Deficit Disorder, Oppositional Defiant Disorder, and Depression. We accept Medicaid and most commercial insurance.



Impacted 350 clients in FY 2018, serving a total of 1,395 family members



95% of clients remained stable while receiving services



97% of clients surveyed reported that Therapy Services was helping them make progress toward their treatment goals

# Supervised Visitation

Amanda came to Holly Hill with a court order to see her two young children last year. Amanda had a history of drug use which resulted in her children being removed from her care and placed with their biological fathers. Because she was a patient at a local methadone clinic, the fathers felt her visits needed to be supervised. One of the fathers



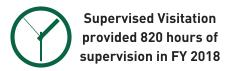
couldn't agree on a visitation time. He lived out of town and refused to abide by the court order and was eventually referred back to court to resolve the issue. Even though the visits got off to a rocky start, Holly Hill was able to facilitate communication between the 3 adults to ensure that visits would take place in a safe environment and it would be suitable to the schedule of everyone involved. Once the issue of scheduling visitation times was resolved, Amanda was able to visit with her daughter that lived out of town at Holly Hill. Because Amanda was on medication to assist in her recovery, she was able to successfully manage her visits. She was attentive, playful, and affectionate with the children during her visits. Amanda continued to work on her sobriety by following all of her case plan requirements, and she attended substance use support groups. Earlier this year, Amanda was given unsupervised visits with all of her children outside of Holly Hill. She was very excited to be able to share this success with the staff at Holly Hill.



130 children and families received Supervised Visitation services in FY 2018



100% of surveyed parents/guardians reported feeling safe during visits or exchanges



Supervised Visitation allows parents safe access to their children when unsupervised contact with the parent is not in the child's best interest. Most of the visiting parties are court ordered to visitation while decisions regarding custody, visitation schedules, and safety are being considered by the courts. There are only two programs like this in all of Kentucky.

### Case Management



When Brandon was 14 year old, he was referred to Holly Hill's Behavioral Health Services for Therapy Services and Case Management due to a history of low self-esteem, depression, anxiety, and poor social interactions. During his involvement with Holly Hill, Brandon displayed significant improvements in his self-esteem, began speaking up more at school, and became involved in extracurricular activities.

Brandon's Case Manager recognized his interest in animals and nature and recommended he join 4-H. He worked hard all summer to get some animals ready for the county fair, where he sold them and made quite a bit of money, reflecting his hard work. Brandon and his family also started to volunteer at a local animal shelter, which gave him an additional sense of accomplishment, resulting in increased confidence the opportunity to develop age-appropriate friendships. Brandon improved his relationship with his mom and began using the coping skills that he learned in therapy on a regular basis. Brandon received Behavioral Health Services for one year and was recently successfully discharged from both Therapy Services and Case Management.

Case Management serves children and youth, up to age 21, who need support to stabilize their home environment and preserve the family unit. Case Managers coordinate services based on family needs, such as therapy, medical monitoring, evaluations, and assessments for children who are at risk of being institutionalized or hospitalized due to emotional and behavioral challenges.



Impacted 195 clients in FY 2018, serving a total of 1,005 family members



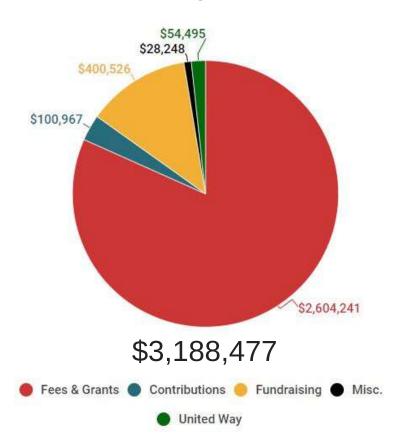
Case Managers provided 2,514 hours of service in FY2018



70% of cases identified as showing significant progress or some progress toward their level of functioning at the time of discharge.

### 2018 Fiscal Statement

### Operating Revenues



Net Assets: \$7,910,156
\*includes buildings, land, investments and equipment

### **Operating Expenses**





193 Number of volunteers in FY 2018



1,150

Number of hours worked by outpatientt therapists in FY 2018



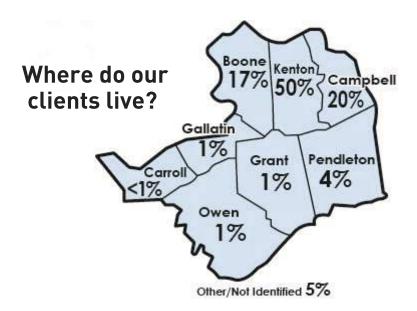
24

Number of Kentucky counties served by Holly Hill in FY 2018



2,673

Number of family members impacted by Holly Hill in FY 2018



### Supporters

#### **Grants**

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Charles Ratliff

#### Guidance- (\$5.000.00 +)

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Ken Zang

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Kim Sanders

### Fundraising

Holly Hill held two successful annual fundraisers in FY 2018. They included the Holly Hill Annual Golf Classic at A.J. Jolly Golf Course and An Evening of Hopes & Dreams at The Newport Syndicate. Holly Hill also participated in numerous Dine & Donate nights at local restaurants like Chipotle, City BBQ, and Moe's Southwest Grill.









Many companies like Sogeti USA, Citi, Ethicon, and KAO and numerous individuals and families participated in our holiday-giving program which made sure each child receiving services from Holly Hill received at least one gift.

### Supporters



KLH Engineers Kristin and Jim Krueger Kroger Community Rewards Lance Cox Larry Turner Laura Schmidt Luke L. Lukens Lynnda Volmer M&M Excavation Co., Inc. Marcia Milby Ridings Mark and Kristie Marasch Mark G. Arnzen, Esq. Mark's Garage, Inc. Mary C. Doerger Mary Chris Terrell Mary Kay Glaser Michael & J Zang, Inc. Michael P. Bach Michelle Snodgrass-Deimling Mike and Ruth Crawford Mike Boyers Mike Jansen Mike Kehoe Mike Ludzack Mollie Broering Nancy and Lou Pfeffer Newport Fitness Nicole and Chris Utz

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Thank you to the donors that designated Holly Hill for their United Way pledge.

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#### In Memory Of

James Arthur
-Norman and Monika
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Carol Rahe

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